

CITY OF NEWARK
Delaware

RFP NO. 17-01

PROFESSIONAL STAFF AUGMENTATION FOR INFORMATION TECHNOLOGY – DESKTOP SUPPORT
SERVICES

ADDENDUM NO. 2

March 9, 2017

Questions Received:

1. Under the Section A. Purpose and Intent it states that the City is seeking a qualified Desktop support Professional to be contracted via an experienced third party Information Technology Services Provider. Does this mean that the city is looking for a single resource to fulfill the duties described under Section B. Scope of Services for 1 year?

Single human resource (on site).

2. Is this a T&M contract or an FFP? Can we simply provide an hourly rate for the resource or do we need to provide some sort of break up?

T&M is fine.

3. In case the principal assigned staff provided in the response becomes unavailable at a later date before starting the work with the City, will the vendor be allowed to provide a replacement?

Yes, it is expected that the vendor keep the position filled with skilled resources.

4. What will be the award date of the contract and start date of the resource?

We are unsure of the contract date and start date at this time.